## **Safety information**



## Shipping repair parts

Dear customer,

Many thanks for your repair order.

To protect our employees and their working environment, we'd like to request that you observe the following safety information when shipping repair parts:



All repair parts being sent to Engelsmann must be thoroughly cleaned beforehand. This also applies for screen inserts to be re-covered by us.



Machines and components which have been used to process demonstrably hazardous products, e.g. products with toxic or corrosive properties, must also be taken apart before cleaning and shipping.



Please enclose a non-dangerous goods declaration and a product data sheet in your parts delivery, or send these documents to our service colleagues beforehand. You're welcome to use the Engelsmann non-dangerous goods form for this.



Please understand that we do not accept contaminated repair parts. Engelsmann will clean parts with residue of non-hazardous products and then invoice you for it.

Thank you for your understanding.

Your Engelsmann service team

## Returning defective parts / equipment

## Non-dangerous goods declaration



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